

Annex C

Consultation responses, with contact information redacted

Withington

Thank you for your helpful email.

The Parish Council would like to object to the removal of the payphone from the BT kiosk in Withington on the following grounds:

- The location as described in the address section of BT's annex sent with the notification is incorrect. The postcode cited in BT's document is GL54 4LL whereas the actual location of the Kiosk is <https://w3w.co/tailed.trick.efficient> which is within the postcode GL54 4BE. Please see the attached map showing both locations which are some 2.053 kilometres apart as the crow flies
- In their spreadsheet, BT have assigned a grade of 4 out of 4 for mobile coverage across all the networks with a summary of mobile coverage being okay. This is possibly on the basis of Ofcom's coverage checker (<https://checker.ofcom.org.uk/>) which grades the outdoor signal as "likely" across all networks for this postcode as per the attached. Were the correct postcode to be utilised on this website, Vodaphone becomes the network with limited coverage as per the attached screenshot
- Ofgem's mobile checker website makes clear that the "results are predictions and not a guarantee. Actual services available may be different depending on the particular circumstances and the precise location of the user". Comparing the actual mobile coverage outside BT's kiosk in the village with the Ofcom's coverage checker results, a very different picture emerges; only EE phones receive a signal with all other networks not being able to connect at all. Please see the attached screenshots taken from phones connected to each of the four network providers outside BT's kiosk

It is on this basis that Withington Parish Council do not agree with the BT's proposal to remove the payphone from their kiosk in the village as contrary to their assertion, mobile coverage is not "okay" across all networks.

We look forward to hearing from you.

Kind regards

Parish Clerk of Withington Parish Council

Resident response: Thank you for your detailed and encouraging response Joseph. We'd appreciate CDC adding a request regarding applications to invite adoption before any action is taken by BT.

Cirencester

Members of CTCs Planning Committee considered the options presented in BTs consultation and based on evidence provided concerning usage levels, locations and existing mobile coverage, unanimously agreed to the removal of the 3 kiosks in question.

Planning Officer

Bibury

I confirm that Bibury Parish Council have no objection to the telephony being removed from these kiosks. The Council has emailed BT with regard to adopting these kiosks.

Kind Regards

Bibury Parish Clerk

Sapperton

I am a parish councillor for Sapperton and Frampton Mansell. Thank you for your email to the council re the removal of telephony from phone kiosks in Cotswold District. The kiosk in Sapperton is listed so will not be removed and the parish council has agreed to adopt it. We intend to use it as a book exchange as we already have a defibrillator in the village. The kiosk in Frampton Mansell was adopted several years ago and that does house a defibrillator.

I will contact BT and put the adoption process in motion.

Coates

Coates Parish Council do NOT want to make any representations on this issue.

Regards

Parish clerk

Bagendon

Bagendon Parish Council would like to keep the phone box facility but appreciate that we have no strong convincing argument for this, the only things raised from the community were poor mobile signal in case of emergencies.

However the actual phone box has been earmarked as a potential location for a defibrillator so if possible we would like to keep the box itself and would be happy to adopt the box itself without the services.

Thanks

Bagendon Parish Clerk

Mickleton

We raised this at the parish assembly and there were no thoughts as to how this could be used and no other groups came forward to adopt the kiosk. Before the council makes a decision, it would like to know:

Would MPC own this and would it have to insurance the kiosk, as this may mean an increase in insurance premium?

Does it require any immediate cost to make it safe? Are there any concerns re lead paint? Any such costs should be carried out by BT before potential handover.

The issue the council has is that it does not know what to do with it, as the main uses for kiosks are already covered in the village: we have a 'library' at the village hall and a defibrillator very close at the shop and an information shelter in the village (the latter two are within sight of the kiosk).

Council agrees that it would be a shame if we lost it as an historical element of our village, but if it is locked and not removed it would still be present.

Best wishes

Parish Clerk and Responsible Financial Officer

Chipping Campden

[Redacted] my understanding is that Chipping Campden have previously applied to adopt the phone box at Littleworth, GL556BE (Tel No: 01386 840544).

If this is not the case could we please register our interest in adopting this phone box (final use to be determined, but probably a defibrillator)?

What is the process to formally adopt the phone box or will details be sent to me following the consultation period?

Thanks in advance for your assistance

Regards

Stow-on-the-Wold

Letter from Town Council at the end of this document

Resident responses:

Please don't remove the phone booth in Stow on the Wold by the old Fountain. So many have been re-purposed so that we don't forget our past. It could be used to hold a defibrillator, or as others have suggested, on Facebook, a book exchange or for visitor information.

Dear Sir / Madam,

I write you today regarding BTs decision to close the public payphone box at the Fountain, Stow-on-the-Wold. Due to poor mobile phone reception (and we use BTs mobile alliance tied to EEs mobile service) there have been many occasions over the years that I have had to rely on this phone box for urgent phone calls and would like to raise my objection to the removal of a highly visible and important red box. As far as I am aware all other phone boxes in Stow have had their telephony removed. It is important to keep some basic landline services open for emergencies since all domestic lines are switched/switching over to broadband and mobile reception including frequent outages in the area are unacceptable.

Please raise our objection with BT.

[Redacted] a resident of Stow-on-the-Wold for 58 years.

A suggestion that the red phone Box is being removed from the fountain at Stow-on-the-Wold as its not being used much.

I fully understand this but would like the Box to stay but remove the internal phone.

Maybe a suggestion to keep the box alone and hand it over to Stow Town council. It then could be painted every 5 years to keep it looking tidy.

A lot of tourists have there pictures taken stood next to it as some youngsters have never seen one before. It would be sad to see the box removed.

Good Morning,

I have just noticed a sign about removing a telephone box from The Fountain Fosseway Stow.

This is a huge tourist attraction as there are so few around these days, it would be a huge shame to see it go, and I think most of Stow would agree with this.

Please reconsider this

Thank you,

Tetbury

Thank you for your email.

This correspondence was noted at our Full Council meeting held on Monday 24th March 2025. The Council have resolved to adopt the telephone box at Market Place and looking into the idea of becoming a noticeboard and to provide visitors with history of Tetbury – for example the telephone box is at the top of Gumstool Hill and for many years this is the start of the Woolsack Races which takes place in May.

Kind regards

Chief Executive Officer



Stow-on-the-Wold Town Council

Stow Youth Centre, Fosseway,
Stow on the Wold, Gloucestershire GL54 1DW

Telephone: 01451 832 585
Email: clerk@stowonthewold-tc.gov.uk
Website: www.stowonthewold-tc.gov.uk

Town Clerk & RFO: Marie Pawley

1 April 2025

Joseph Walker
Community Partnership Officer
Planning Department
Cotswold District Council

By email: joseph.walker@cotswold.gov.uk

Dear Joseph

British Telecommunications Consultation on proposed decommissioning of the BT telephone kiosk on the Fosseway, Stow on the Wold

Council is writing to formally express its opposition to the proposed decommissioning of the public telephone box at the Fountain Junction in Stow on the Wold.

According to the latest statistics from BT, this telephone box is being used by residents and visitors who need to make urgent or emergency calls or do not have access to mobile phones. The number of calls in the previous 12 months was 25.

Council notes that telephone boxes with fewer than 52 calls in 12 months are generally able to be decommissioned. However Council believes that several factors make this location exceptional and justify retaining the telephone box, and asks that the following be taken into account:

- Stow on the Wold has significant and increasing numbers of residents and visitors in older age groups who are less likely to use mobile phones.
- There is no other public telephone box within 400m of this one. The nearest is approximately 600m away on Sheep Street.
- The telephone box is by a junction of three main roads where several traffic accidents have occurred recently. Over the past few years Council has had to report vehicles damaging the pedestrian safety barriers several times, and a number of these have crashed through the railings, over the pavement and into the adjacent properties.

Removing this phone box would deprive residents, visitors and other members of the public of a vital service and potentially endanger their safety.



We hope that the Town Council's views will be taken into account by Cotswold District Council and BT.

Yours sincerely



Marie Pawley
Town Clerk and RFO